



smarketing®

To Whom It May Concern:

This letter affirms that the new Jefferson County Government website, www.jeffersoncountyttn.gov, complies with the American Disability Act of 1990. The new website was able to reach ADA compliance by utilizing Smarketing staff educated in the act and a third-party provider. The third party provider, Silktide (www.silktide.com), is a software firm that monitors all three levels of WCAG 2.1 and reports its findings to Smarketing personnel for any required action. Just before the site was moved to a go live status on the Internet a Silktide report was requested and it showed that the website was compliant through Level AA. Smarketing will continue to monitor and report, on a monthly basis, the ADA compliance of the Jefferson County Government website. Any questions can be sent to fred.hess@smarketing4u.com.

Sincerely,

Fred Hess

President

Smarketing, LLC